



LES Federal Credit Union

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Website: <http://www.lesfcu.com/>

December 4, 2018

Dear Internet Banking/Bill Pay Members:

In order to improve your electronic Internet Banking experience, **LESFCU will be rolling out our new website, internet banking and bill pay services on Tuesday, January 22, 2019.** We will be enhancing existing services such as Internet & Mobile Banking, Bill pay, e-statements and adding a new feature, POPMoney.

Our web address will remain the same, www.lesfcu.com. If you are still seeing the old website design after the go live date, please delete it from your bookmark or favorites and add the new site.

All internet banking users will be required to enter as new users and set up new credentials to improve your security, such as user names and passwords. Your password must be 8 -17 characters and must contain at least one capital letter, one lowercase letter and one number.

If you have any alerts set up in the old system, such as account balance e-mail alerts, you will have to re-establish those alerts in the new system.

All Bill Pay users will have to re-establish their payee information in the new internet banking portal. You should start retaining any monthly bills so that new payee information may be re-entered into the Bill Pay portal. You may contact the credit union for assistance, if needed.

The new service, POPMoney is Person-to-Person payment and allows you to send a payment using only a cell phone number, e-mail address or account information. You may contact the credit union for further details.

This letter briefly notifies you of LESFCU's **new website and services.** We have elected to enhance these services to improve your Internet Banking experience. This notice may leave you feeling a bit overwhelmed, but please remember we are always here to help make your internet banking transition experience as easy as possible.

We hope we can provide products and services that will help make your finances easier to manage.

If you have any questions, please contact a LESFCU staff member.

Sincerely,
Jackie Patin, CEO